

Date: 23.06.2026

UPS GENERAL WARRANTY CERTIFICATE

Netcon Enterprise Pvt. Ltd. is an ICT and Energy Saving Products manufacturer based in India. Our wide-ranging product portfolio includes Communications / Control Cables, Network Cables and Components, and Power Solutions. Netcon operates with high-level management and scientific workflows to ensure quality products and operational effectiveness. All manufacturing units and suppliers are certified with ISO standards and relevant international certifications.

Netcon provides engineered solutions meeting the highest technical standards and tested against world-class benchmarks.

Warranty Coverage

This is to certify that the **Netcon High Frequency Online UPS and Batteries** shall be covered under the following warranty:

- **UPS Warranty:** 2 Years
- **Battery Warranty:** 1 Years
- Warranty period shall commence from the **date of supply**

General Terms and Conditions

The proposed product warranty shall be valid subject to the following standard terms and conditions:

1. The UPS and batteries must be installed and commissioned by Netcon trained and authorized installers. Failure to comply will render the warranty void.
2. The warranty covers manufacturing defects only and does not cover normal aging or reduction in ampere-hour capacity. Products must be stored and operated as per manufacturer specifications. The operating environment must be a controlled, air-conditioned, dust-free, moisture-free, and humidity-free environment.



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3. If the product fails to meet published specifications due to defects in materials, the authorized distributor/Installer will repair or replace the defective product through its service center. Such repair or replacement shall not extend the original warranty period. Warranty services will be carried out during normal working hours. Taxes and duties, if any, are not covered.
4. This warranty does not cover shipping damages, in these instances the responsible logistics department shall be contacted. This warranty does not cover supply of spare product during fault replacement period and Re-installation, positioning, commissioning, start-up or any similar work
5. In case of “No Fault Found”, all labor and shipping costs will be borne by the claimant.
6. Authorized distributor/ installer will cover standard ground freight to the original purchaser’s site. Return shipping of defective parts will be borne by the customer. Any taxes, duties, or express delivery charges shall be borne by the requesting party.
7. Warranty may be void if the system is not maintained in a proper air-conditioned and dust-free environment. Periodic maintenance is strongly recommended.
8. Proper battery maintenance during storage (charging and discharging cycles) is essential. Failure to perform required maintenance will void the battery warranty. Maintenance records must be provided for any warranty claim; otherwise, repair/replacement will be chargeable.

Thank you.

Kishor
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